

University College Team

• Dr. Amber Racchini

Vice Provost for Academic Success; Dean, University College

Tiffany Potts

Director of Student Success Data and Operations

• Meghan Erwin

Director of Advising, Transition, & Support

Hillary Stitt

Associate Director for Academic Enrichment





Academic Departments / Programs

- Student Affairs, Student Success, and Disability Access (SSASSDA)
 - o BA / AA in General Studies
 - MA in Student Affairs in Higher Education
 - Exploratory
- Military Science / ROTC
- Honors College
- Crimson Core



Service Areas - Support ALL Students

- Disability Access and Advising
- Career and Professional Development Center
- Advising Center
- Navigators

- Writing Center
- Tutoring Center / Supplemental Instruction
- Title III Grant
- ACT 101 Grant
- Academic Recovery





Appreciative Advising

Key Skills:

- Building Rapport
- Active Listening
- Motivational Interviewing
- Follow up with intentionality

Appreciative Advising Framework



G Disarm

Make a positive first impression with students, to build rapport and create a safe and welcoming space.



Inquire about students' hopes and dreams for their futures.



Students deliver on the plan co-created during the Design phase, and advisers are available to encourage and support their students.

Source: Bloom, Hutson, & He, (2008).



Ask generative, open-ended questions that help advisers learn about students' strengths, skills, and abilities.



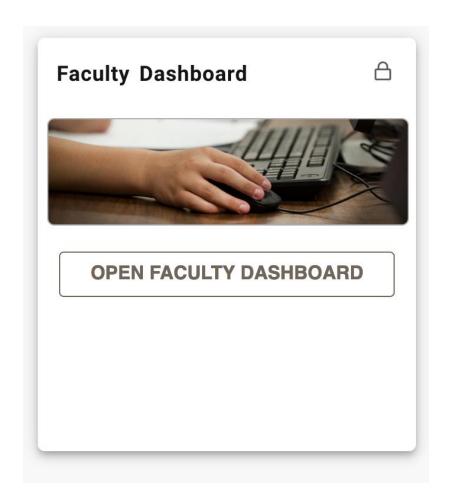
Students and advisers co-create a plan for making students' dreams a reality.



Students and advisers set their own internal bars of expectations high.



Advising Tools



Access in Faculty Dashboard

- Student Transcripts
- Degree Evaluation (Degree Works)
 - Audit
 - Student Educational Planner
- **Student Advising Profile** most common place to begin to find student information





Faculty Dashboard in MyIUP

Advising tool - Student Profile

Other services

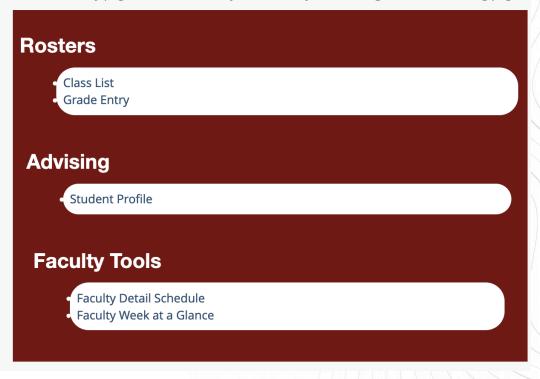
- Rosters for class sections you are teaching
- Grade Entry for Nonattendance, Midterm, and final grades
- Faculty Class Teaching Schedule

Faculty Services



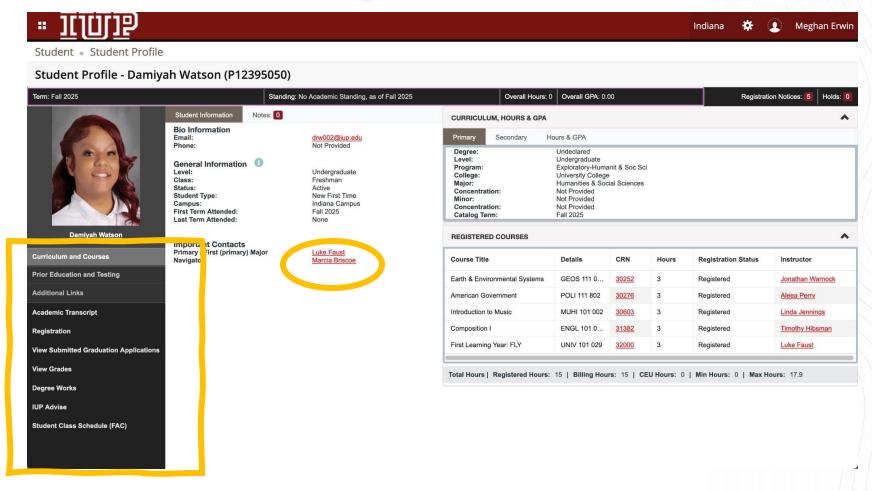
Hello Meghan Erwin,

This is the entry page for Banner Faculty. From here, you can navigate to the following pages:



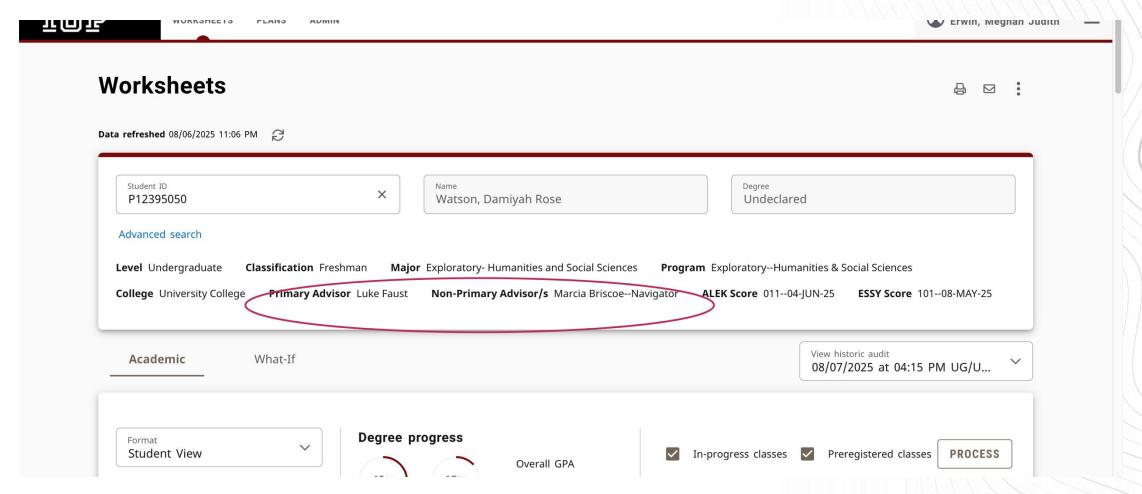


Student Profile preview





DegreeWorks



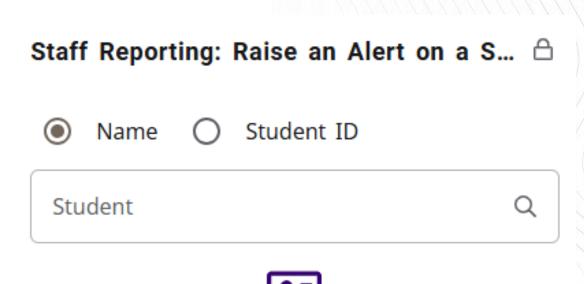




Advising Tools

Raising Alerts on Students (coming soon to MyIUP)

DISCLAIMER For emergencies that require police assistance please contact University Police (724-357-2141) or 911. For concerns regarding social equity or title IX, please contact the Social Equity and Title IX Office (724-357-3402 or title-ix@iup.edu) or Elise Glenn (eglenn@iup.edu).



Search for the student by student name or ID





IUP Advise Faculty and Staff Guidelines

WHEN SHOULD I SUBMIT AN ALERT?



EXCESSIVE OR FREQUENT ABSENCE

- 1 Credit Class: Absent from consecutive classes in a term
- 3-4 Credit Class: 2-3 absences in one week or 6 absences in a term



FREQUENT TARDIES

- 1 Credit Class: 2 tardies in a two-week span or 3 tardies in a term
- 3-4 Credit Class: 2-3 tardies in one week or 6 tardies in a term

LOW ASSESSMENT SCORES

• Grade below a "C"



MISSING ASSIGNMENT

- 1 missed assignment that holds great weight towards a Mid-Term or Final Grade
- 3 or more small value assignments missed impacting a Mid-Term or Final Grade
- Value of assignments can vary based on the course. If the number of missed assignment(s) will have a negative impact on a student's Mid-Term or Final Grade, submit a Missing Assignments alert.



PERSONAL ISSUES

- Poor hygiene
- Unusual/Change in Behavior
- Noncommunicative students

APPLAUSE

- "B" grade or higher at midterm
- "B" grade or higher for final grade

OTHER

- Change of Major.
- Adding/dropping a 2nd Major or Minor
- Missed/Not attended an academic advisement appointment.
- Any situation where an alert is warranted, but doesn't apply to any of the other options.



Navigators



Every student has a navigator assigned to them



The navigator is the go-to-person for issues/questions and to help them succeed at IUP



Students will hear from their navigator often with important resources and information



Learn more about navigators at iup.edu/navigators

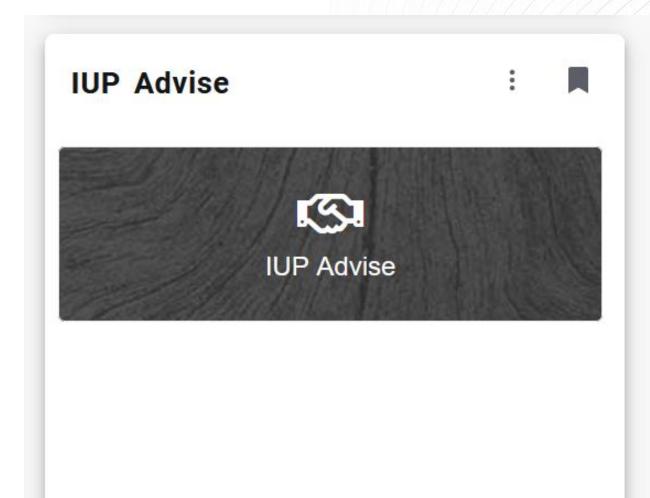


Advising Tools

IUP Advise (coming soon to MyIUP)

a **Communication tool** that supports advising at IUP

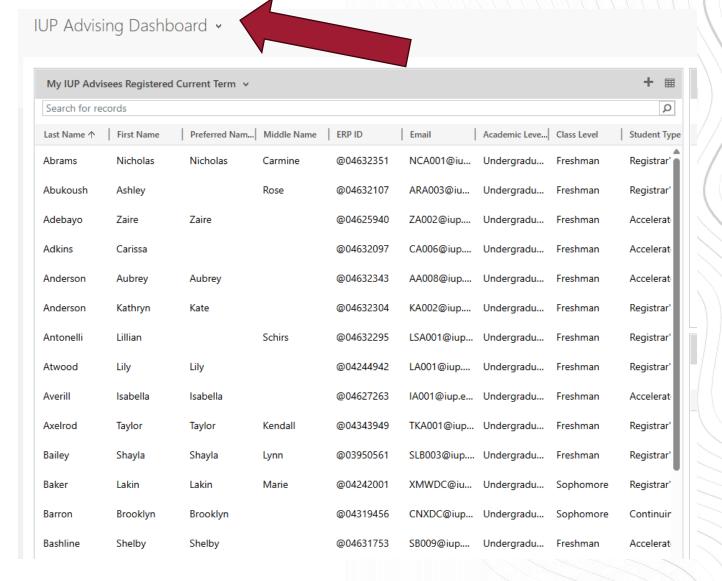
Combines information from Banner and third-party systems to provide a holistic view of the student.





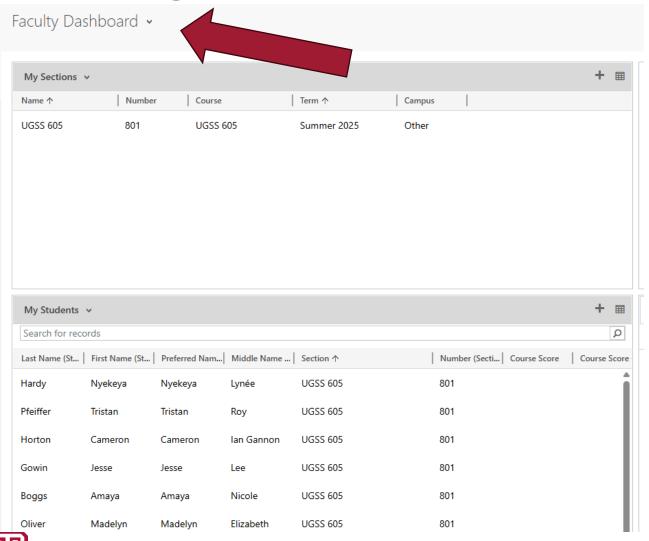
IUP Advising Dashboard

To view a list of your advisees





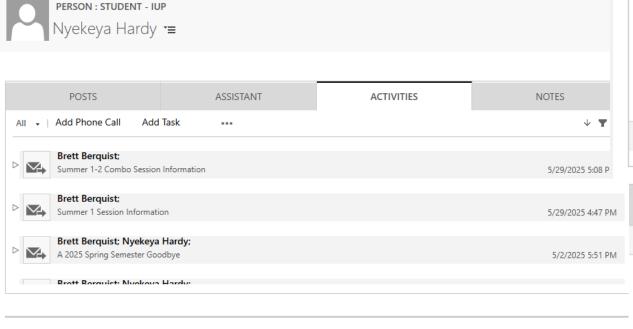
Faculty Dashboard



To view courses you are teaching and students enrolled in those courses

Viewing Students in Advise

View academic history, communications, success team



Academic Standing Histor	ry	
Standing ↑	Standing Date ↓ Term	1
Good Standing	5/14/2025 Fall 202	4
Good Standing	5/14/2025 Spring 2	2025
Good Standing	5/15/2024 Fall 202	3
Good Standing	8/10/2021 Spring 2	2021
1 - 4 of 5		
Student Success Team		
Student ↑	Advisor ↑	Advisor Type
Nyekeya Hardy	Brett Berquist	Navigator

Nicole Clevenger

Graduate Major advi...

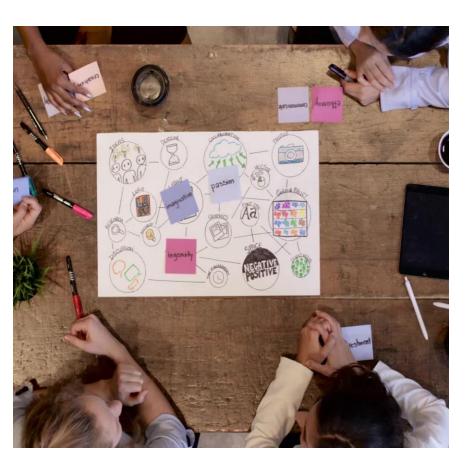
Nyekeya Hardy





Tutoring

https://www.iup.edu/success/tutoring-schedules/index.html



• IUP Tutoring Center (103 Stabley)

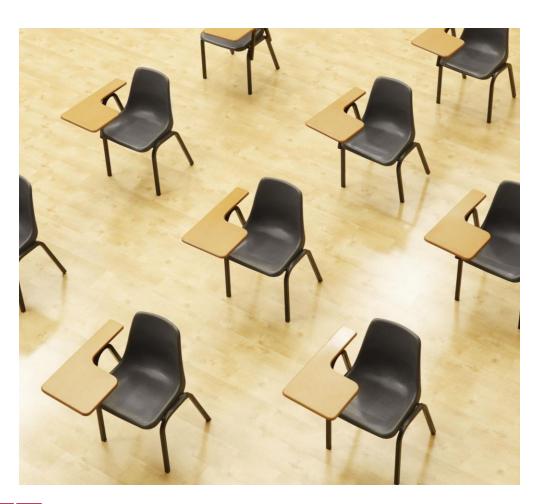
- Walk in, no appointment needed
- o ECON, ACCT, FIN, BIOL, MATH, FREN, SPAN, NURS, POLI, GEOG, ANTH, PSYC, etc.

Tutor.com

- Students request access by emailing Hillary or through their course's D2L homepage.
- Topics include business, computer science, foreign language, marketing and communications, math, nursing and healthcare, social sciences and humanities, teacher education, and technology help.



Supplemental Instruction (SI)



- Weekly review sessions (2x per week) led by an SI Leader to help students navigate courses with high D/F/W rates through additional review and practice in a group setting.
- BIOL 150, BIOL 241, CHEM 103, CHEM 111, CHEM 112, CHEM 231, NURS 214, and NURS 336, and PHYS 131 will be offered this fall.
- Typically located in Jane Leonard Hall and Kopchick Hall



Academic Coaching

- UC staff, practicum students, and graduate students are available to meet with students.
 - Effective study and reading strategies
 - Schedule and course management
 - Available resources and how to access them
 - Can schedule through our UC Support Services page, or by contacting us directly https://www.iup.edu/university-college/support-services/index.html



Lending Library

- Textbook Lending Library
 - Circulation Desk in Stapleton Library
 - Full, updated list of books available can be viewed by clicking on the ACT
 101 Lending Library box on the main UC website.
 - o If book needed is not listed, contact Allison Baker (<u>allbaker@iup.edu</u>) to request (provide title, author, ISBN, and name of course)
- https://www.iup.edu/university-college/index.html
- Laptop Lending



School Supplies and Pantry



School Supplies

Available to all students by request.

Free printing available in the main UC lobby (B01 Stabley).



Pantry

Snacks and hygiene items available in limited quantity in the UC pantry.

IUP Food Pantry and Help Center (Wallwork Hall, lower level).

Case Management Services through the IUP Counseling Center located on the ground floor of Maple East (Susan Graham).

https://www.iup.edu/studentaffairs/foodpantry/index.html



