14-166C. UWUCC. AP4/21/15 SENGHE ADD 4/28/15

New Course Proposal Template

Steps to the approval process:

- 1. Complete the applicable template(s) and email them to the departmental or program curriculum committee chair.
- 2. The curriculum chair emails the proposal to the curriculum committee, then to the department/program faculty for a vote and finally to the department/program chair.
- 3. The department/program chair emails the proposal to curriculum-approval@iup.edu; this email will also serve as an electronic signature.
- 4. Curriculum committee staff will log the proposal, forward it to the appropriate dean's office(s) for review within 14 days and post it on the X Drive for review by all IUP faculty and administrators. Following the dean's review the proposal goes to the UWUCC/UWGC and the Senate.
- 5. Questions? Email curriculum-approval@iup.edu.

| Contact Person: | Lisa Dupnock | Email Address: | l.m.dupnock@iup.edu | |
|------------------------|------------------------|----------------|---------------------|--|
| Proposing Depart/Unit: | Hospitality Management | Phone: | 724-357-3160 | |

| Prefix/Number | HOSP 460/560 | | |
|---|---|--|--|
| Course Title | Labor and Employee Relations in the Hospitality Industry | | |
| Dual/Cross Listed | Dual Listed = Courses listed at two levels, such as undergraduate and graduate, masters and doctoral, etc. Cross Listed = Course has more than one prefix such as GEOG/RGPL 233. Yes No If yes with: Employment and Labor Relations | | |
| Number of Credits | (UG) Class Hours - 3 (UG) Lab Hours - 0 Credits - 3 | | |
| Prerequisite(s) | Instructor Permission | | |
| Corequisite(s) | This means that another course must be taken in the same semester as the proposed course N/A | | |
| Additional Information (Check all that apply. Note: Additional documentation will be required) | □ Liberal Studies (please also complete Template C) □ Teacher Education (Is it Step 1 a prerequisite or is it part of the Professional Education Sequence If so please also complete Template D) □ Distance Education (Please also complete Template E) | | |
| Recommended Class Size (optional) (provide justification) | Are you recommending a class size: Yes No Number: Click here to enter text. If yes: (check one of the following reasons and provide a narrative explanation) Pedagogical Physical limitation of classroom Accreditation body standards/recommendations Other Explanation (required): Click here to enter text. | | |
| Catalog Description | Guidelines: Do not include pre/co-requisite information here. The registrar prefers a concise description of course content, beginning with an active verb. An overview of the history of the labor movement and the development of employee relations in the hospitality industry within the major industry segments including lodging, | | |

| | restaurants, casinos, clubs, and related businesses. Students will engage in a research | | | | |
|--|--|--|--|--|--|
| | project with the intention of presentation and/or publication submission. | | | | |
| | Assess employee relations within a company by examining the culture and components of the company employee relations program. | | | | |
| C. I. I | 2. Identify how effective leadership rewards employees and address reward strategies. | | | | |
| Student Learning Outcomes (These should be | 3. Evaluate how employee and management attitudes link with morale and culture in a company and how attitudes are impacted in the organization. | | | | |
| measurable, appropriate to the course level, and phrased in terms of <u>student</u> <u>achievement</u> , not instructional or content | 4. Examine historical and current labor organizations within the American hospitality industry. | | | | |
| If dual listed, indicate | 5. Define and analyze conflict situations and explore mediation strategies among managers and employees in the hospitality industry. | | | | |
| additional learning objectives for the higher level course. | Additional Graduate Outcomes: 6. Develop the capability to think historically about labor within the American hospitality industry, focusing on influential events, individuals, and political and social circumstances. | | | | |
| | A. Introduction to Labor Relations (2 hours) 1. Why is labor relations important? 2. What is collective bargaining, negotiations, arbitration? 3. Union membership in America. | | | | |
| | B. Chronological Overview of the History of the American Labor Movement (10 hours) | | | | |
| | Events, locations, laws and effects on the American workplace. Films: Molly Maguires, Norma Rae, The Wobblies, Cesar Chavez | | | | |
| Brief Course Outline: Give an outline of sufficient detail to communicate the course content to faculty across campus. It is not necessary to include specific readings, calendar, or assignments. | C. Unions in the Hospitality Industry (3 hours) 1. UNITE HERE 2. United Auto Workers 3. United Food and Commercial Workers Union 4. Bakery, Confectionery, Tobacco Workers and Grain Millers 5. Culinary Workers Union 6. Waitresses Union | | | | |
| | D. Company Culture (3 hours) 1. Involvement 2. Participation 3. Employee voice | | | | |
| | E. Employee Rewards and Recognition (3 hours)1. Employee Involvement and Participation (EIP) | | | | |

| | 2. Recognition pro | ograms | | |
|---|---|---|---|--|
| F. Employee and Company Values and Attitudes (3 hours) 1. Cost of conflict – individual and collective 2. Competitive advantage. 3. The psychological contract 4. The role of power and authority in employment relationships | | | | |
| | G. Value Conflicts (3 1. The legal persp 2. The social pers 3. The economic | ective pective | | |
| | H. Introduction to Resear 1. Types of resear 2. Hypotheses/Re 3. Literature revie 4. Data collection 5. Data analysis | search questions | | |
| | | ons and Research (6 hou student-developed resear - During Final Exam W | rch projects | |
| | Rationale | for Proposal | | |
| Why is this course being proposed? | The change in dual status of this hos students in the hospitality departmenthe ELR program, In addition, the Erecruits through Early Admission by new stream of undergraduate recruit | pitality course will broader at to experience graduate le LR program will likely gain authorizing this change. T | evel classes prior to enrolling into n a new stream of undergraduate The ELR program will likely gain a | |
| | | inor Requirement | ☐ Core Requirement (Interdisciplinary core – e.g | |
| How does it fit into the departmental curriculum? (Check all that apply) | ☐ Required Elective ☐ Li ☐ Other - Click here to enter text. | beral Studies | Business/Education) ⊠ Open Elective | |
| Is a similar class offered in other departments? | ☐ Yes Please provide comment: Click l ☑ No | nere to enter text. | | |
| Does it serve the college/university above and beyond the role it serves in the department? | ☑ YesPlease provide comment: Increase☐ No | es the opportunities for gradu | ate level education. | |
| Who is the target audience for the course? | ☐ Course Designed for Majors (☐☐ ☐ Course Designed for Minor | • | ed) epartmental Elective | |

Template A

| | ☐ Restricted to Majors/Minors ☐ Liberal Studies | | | Open to Any | Student |
|--|---|----------|------|--------------|---------|
| | ☐ Other - Click here to enter text. | | | | |
| Implications for other departments | A. What are the implications for other departments (For example: overlap of content with other disciplines, requirements for other programs)? There are no implications for other departments outside of hospitality management and employment and labor relations. B. How have you addressed this with other department(s) involved? What was the outcome of that attempt? (Attach documents as appropriate) Yes, it has been discussed and approved by the ELR department. | | | | |
| For Dean's Revie | w | THE HILL | | | |
| Are resources available/sufficient for this course? | | ☐ Yes | □ No | \square NA | |
| Is the proposal congruent with college mission? | | ☐ Yes | □ No | \square NA | |
| Has the proposer attempted to resolve potential conflicts with other academic units? □ Yes □ No □ NA | | | | | |
| Comments: Click he | ere to enter text. | | | | |