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	CURRICULUM PROPOSAL COVER SHEET			
ı.	University-Wide Undergradua CONTACT	ate Curriculum Committee		
	Contact Person Richard Lamberski	Phone_x3771		
	Department Communications Media			
II.	PROPOSAL TYPE (Check All Appropriate I	ines)		
	X COURSE Media Man.	agement Suggested 20 character title		
	X_ New Course*CM_470_Me	dia Management Course Number and Full Title		
	Course Revision	Course Number and Full Title		
	Liberal Studies Approval + for new or existing course	Course Number and Full Title		
	9			
		Course Number and Full Title		
	Number and/or Title Change	Old Number and/or Full Old Title		
		New Number and/or Full New Title		
	Course or Catalog Description Ch	Course Number and Full Title		
	PROGRAM: Major			
	New Program*			
	Program Revision*	Program Name		
	Program Deletion*	Program Name		
	Title Change	Old Program Name		
		New Program Name		
III.	Approvals (signatures and date) 12/15/97	But P. W rolt 15/15/97		
	Wengest 2/18/58	Department Chair		
	+ Director of Liberal Studies (where applicable)	*Provost (where applicable)		
	######################################			

Part II. Description of the Curriculum Change

- 1. Syllabus of Record
- I. Catalog Description

CM 470 - Media Management

3 credits
3 lecture hours
0 lab hours
(3c-0l-3sh)

Prerequisites: CM 150, any CM W course, and junior or senior standing

The course presents the theory and practice of media management. Areas covered will include problem-solving, documenting and reporting, career systems, budgeting, personnel, ownership, unionization, market analysis, and special topics as directly related to communications media industries. Students will conduct case study research related to their career direction.

II. Course Objectives

At the conclusion of the course, the students will be able to:

- understand the primary activities and roles of a media manager;
- interpret the foundations of behavioral science as it relates to human development and organizational practice in media organizations;
- review current practices of personnel selection and career planning in various media organizations;
- obtain a knowledge of current issues in media training and motivational systems;
- review leadership roles in performance auditing, center development, marketing, and program/product evaluation;
- inventory and assess personal characteristics associated with staff career development within communications services;
- understand a variety of problem-solving functions and image building techniques;
- determine the influence of group norms and organizational environment for developing communication;
- review the patterns of typical management problems associated with an orderly development of communication services, programs, and products; and
- understand the principles and unique applications of budgeting and staffing within media organizations.

III. Course Outline

The course uses 3 concurrent strategies. First, media management themes are presented in the course. Second, exemplary management case studies are presented on video or by guest media managers. Third, students do extensive case study research in their chosen area of media application.

Week #1 (3 class hours)

Managing in the Electronic Media

An Overview of Electronic Media in Society

Radio

Television

Telecommunications

Week #2 (3 class hours)

Theories of Management

Management as a Process

Approaches to Management

Management and the Electronic Media

Week #3 (3 class hours)

Financial Management in Media Organizations

What is Financial Management

Budgeting

Monitoring Financial Performance

Financial Analysis

Reporting Financial Performance

Week #4 (3 class hours)

Managing Personnel in Media Organizations

Personnel Management

Working with Personnel

Legal Issues in Personnel Management

EEO Policies and FCC Regulations in Personnel Management

Week #5 (3 class hours)

Understanding Media Markets and Audiences

Defining the Market

Market Structure

Audience Research and Analysis

Using Audience Data

Week #6 (3 class hours)

Programming Strategy and Distribution

The Program Director

Radio Programming

Television Programming

Cable Programming

Mid-Term Test

Weeks #7 & 8 (6 class hours)

Selling and Marketing or Media Organizations

The Four P's of Marketing

Personnel in Electronic Media Marketing

Marketing Strategies

Sales versus Marketing

National Advertising

Cooperative Advertising

Sales Terminology

Promotions as a Form of Marketing

Evaluating Marketing Efforts

Week #9 (3 class hours)

Strategic Alliances

Convergence in the Electronic Media

Strategic Alliances in the Electronic Media

Mergers and Acquisitions

Implications for Management

Week #10 (3 class hours)

Regulatory Influences and Electronic Media Management

The Federal Government: Role of the FCC

FCC Regulatory Policies

Other Federal Departments and Agencies

Informal Regulatory Influences

Week #11 (3 class hours)

Media Relations/Promotions and Media Management

The Importance of Promoting a Station

The Public and the Media Facility

Maintaining an Identity in the Market

Dealing with Controversial Public Issues

Weeks #12 & 13 (6 class hours)

Ethics and Media Management

What is Ethics

Ethical Norms Used in Moral Decision Making

Ethical Codes and Mission Statements

Ethical Issues in Media Management

Implementing Ethics

Case Studies in Media Ethics

Week #14 (3 class hours)

Management in the Twenty-first Century

Forces Affecting Electronic Media Management

Electronic Media Management in the Twenty-first Century

Final Examination as scheduled

IV. Evaluation Methods

Examinations (2 X100 points) = 200 points (34 % of total grade)

In-class exercises and participation = 100 points (16% of total grade)

Research Paper = 100 points (16% of total grade)

Case Study Papers (3X50 points) = 150 (25% of total grade)

Video Programs = 50 points (9% of total grade)

Grading Scale: Final grades will be assigned on the following percentage scale

90-100% = A

80-89% = B

70-79% = C

60-69% = D below 60% = F <u>Examinations</u> - two 100 point examinations, one mid-term and one final, will cover terminology, definitions, and basic concepts presented in lectures, video program sessions, and assigned readings.

<u>In-class exercises and participation</u> - several in-class exercises will be completed, requiring small group interaction and in-class participation. A vital part of this course is the inclusion of senior professionals from the field of communications management as guest speakers. A participation grade for these presentations is included in the course participation grade.

Research Paper - The student will be select a topic of interest, highly related to media management, to write a research paper based on a review of the literature and summary of the findings. An abstract will be prepared and distributed to the class. This is a semester long assignment with high expectations for the student's final product. Paper guidelines will be provided.

<u>Case Studies</u> - The student will be required to complete three individual case studies, for which guidelines and questions will be distributed.

<u>Video Programs</u> - Videotaped programs will be used to supplement the course with the presentation of historical events, concepts, examples, and reflections related to the management of communications organizations. A participation grade will be awarded for these programs and students will be told, in advance, of these special televised events.

V. Required textbooks, supplemental books and readings

Albarran, Alan B. (1997). Management of Electronic Media. Belmont, CA: Wadsworth Publishing Company.

VI. Special resource requirements None

VII. Bibliography

Aburdene, Patricia & Naisbitt, J. (1991). Megatrends 2000. Avon Books, New York.

Botkin, Jim & Davis, S. (1994). The Monster Under the Bed. Simon & Schuster, New York.

Brown, James A & Quaal, W. L. (1992). <u>Broadcast Management</u>. 3rd Edition. Hastings House Publishers, New York.

Byers, Peggy B. (1997). Organizational Communication: Theory and Behavior. Allyn & Bacon, New York.

Czech-Beckerman, Elizabeth S. (1991). Managing Electronic Media. Focal Press, Boston.

Ellet, William (1997). <u>A Critical Guide to Management Training Media</u>. Harvard Business School Publishing.

Fuller, Jim (1997). <u>Managing Performance Improvement Projects</u>. Jossey-Bass, San Francisco.

- Fayeski, Diane (1993) <u>Corporate Communication Management: The renaissance communicator in information-age organizations</u>. Focal Press, Boston.
- Lavine, John M. & Wackman, D. B. (1988). <u>Managing Media Organizations</u>. Longman Publishing Company, White Plains, NY.
- Neher, William W. (1997). Organizational Communication: Challenges of change, diversity, and continuity. Allyn & Bacon, New York.
- Pringle, Peter K., Starr, M. F., & McCavitt, W.E. (1995) <u>Electronic Media Management</u>. Focal Press, Boston.
- Scholtes, Peter R. (1991). The Team Handbook. Jonier Associates, Madison, WI.
- Sherman, Barry L. (1987). <u>Telecommunications Management: The broadcast & cable industry</u>. McGraw-Hill Book Company, New York.
- Shockley-Zalabak, P. (1988). <u>Fundamentals of Organizational Communication</u>. Longman, White Plains, NY..
- Silbiger, Steven. (1993). <u>The Ten Day MBA</u>. William Morrow and Company, New York.
- Slevin, Dennis P., (1989). The Whole Manager: How to increase your professional and personal effectiveness. American Management Association, New York.
- Smith, Martin R. (1992). <u>Contrarian Management</u>. American Management Association, New York.
- Willis, Jim & Willis, D.B. (1993) New Directions in Media Management. Allyn and Bacon, New York.
- Witherspoon, Patricia D. (1997). <u>Communication Leadership: An organizational perspective</u>. Allyn & Bacon, New York.

Course Analysis Questionnaire

Section A: Details of the Course

- A1 This course will be one of several electives for CM majors and minors. It should be taken in the student's junior or senior year, near the completion of the program.
- A2 This course replaces CM 435 Organizational Development in Communications Media and CM 456 Broadcast Management, which are being deleted from the program. This course does not require changes in the content of existing courses or requirements for other programs.
- A3 Elements of this course have been offered previously, as noted in A2. These courses were typically taught once a year. Thirty to forty students were enrolled per class.
- A4 This course is not intended to be dual-level.
- A5 This course will not be offered for variable credit.
- A6 Similar courses are offered at the following institutions:
 Clarion University Media Program Design for Organizations
 Duquesne University Media Management and Economics
 Ithaca College Management of Corporate Communications
 Penn State University Introduction to Broadcast/Cable Management
- A7 The content of this course is not required by any accrediting agency. Recommendations from the department's self-study included the possible combination of the two existing management courses, CM 435 and 456.

Section B: Interdisciplinary Implications

- B1 This course will typically be taught by one instructor, a member of the Department of Communications Media.
- B2 The following courses are currently taught at IUP and may have some similar content:
 - JN 423 Management in Mass Communications
 - MG 300 Human Resource Management
 - MG 310 Principles of Management
 - MG 311 Human Behavior in Organizations
 - CM 470 is designed to be specific to the field of communications media. Resources used, strategies presented, and product and service implications are specific to the profession. See attached letters from interested departments.
- B3 Seats for Continuing Education students will be available as needed.

Section C: Implementation

- Faculty resources are adequate. This course will be offered every year, one section per semester, to replace courses being deleted in the overall curriculum revision and is being accommodated in the faculty rotation plan provided.
- C2 Current resources are adequate to teach this course. No new resources are required.
- C3 No resources are funded by a grant.
- C4 It is expected one section of this course will be offered every year.. There are no seasonal restrictions on the offering of this course.
- C5 One section of this course will be offered each time.
- C6 Thirty to forty students will be accommodated in each section to permit evaluation of research papers and writing assignments.
- C7 No professional societies indicate enrollment limitations.

Section D: Miscellaneous

Not applicable