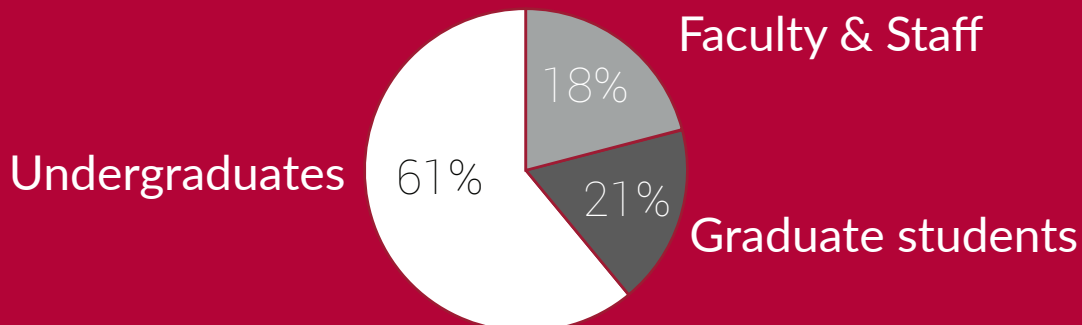


IUP LIBRARIES 2018 LIBQUAL+ SURVEY

WHO TOOK THE SURVEY?



80% OF GRADUATE STUDENT
RESPONDENTS USE ONLINE
LIBRARY RESOURCES ON A DAILY
OR WEEKLY BASIS



62% OF UNDERGRADUATE
RESPONDENTS VISIT THE LIBRARY
TO USE OUR RESOURCES ON A
DAILY OR WEEKLY BASIS

WHAT DID YOU TELL US?

UNDERGRADUATES LIKE

our courteous staff and
the comfortable and
inviting space

GRADUATE STUDENTS LIKE

the confidence they gain from
the library staff and the com-
munity space we provide for
group study and learning

FACULTY & STAFF LIKE

the quiet and collabora-
tive spaces the library
provides for teaching,
research, and relaxation

THE LIBRARY IS BEST AT PROVIDING HELPFUL STAFF AND EXCELLENT SERVICES, SUCH AS CHAT REFERENCE AND INTERLIBRARY LOAN.

WE'RE USING YOUR FEEDBACK TO IMPROVE



Library signage to guide
patrons to our collec-
tions and services.



Library website design to
facilitate easy access to
our resources.