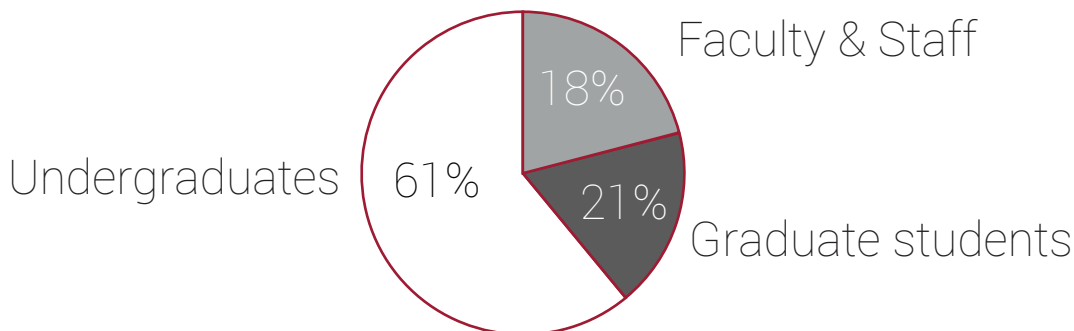


# IUP LIBRARIES 2018 LIBQUAL+ SURVEY

## WHO TOOK THE SURVEY?



**80%** OF GRADUATE STUDENT RESPONDENTS USE ONLINE LIBRARY RESOURCES ON A DAILY OR WEEKLY BASIS



**62%** OF UNDERGRADUATE RESPONDENTS VISIT THE LIBRARY TO USE OUR RESOURCES ON A DAILY OR WEEKLY BASIS

## WHAT DID YOU TELL US?

### UNDERGRADUATES LIKE

our courteous staff and the comfortable and inviting space

### GRADUATE STUDENTS LIKE

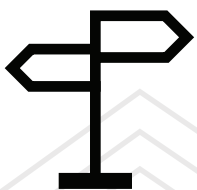
the confidence they gain from the library staff and the community space we provide for group study and learning

### FACULTY & STAFF LIKE

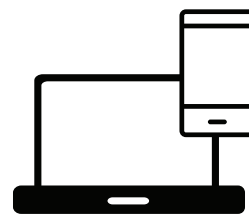
the quiet and collaborative spaces the library provides for teaching, research, and relaxation

**THE LIBRARY IS BEST** AT PROVIDING HELPFUL STAFF AND EXCELLENT SERVICES, SUCH AS CHAT REFERENCE AND INTERLIBRARY LOAN.

## WE'RE USING YOUR FEEDBACK TO IMPROVE



**Library signage** to guide patrons to our collections and services.



**Library website design** to facilitate easy access to our resources.