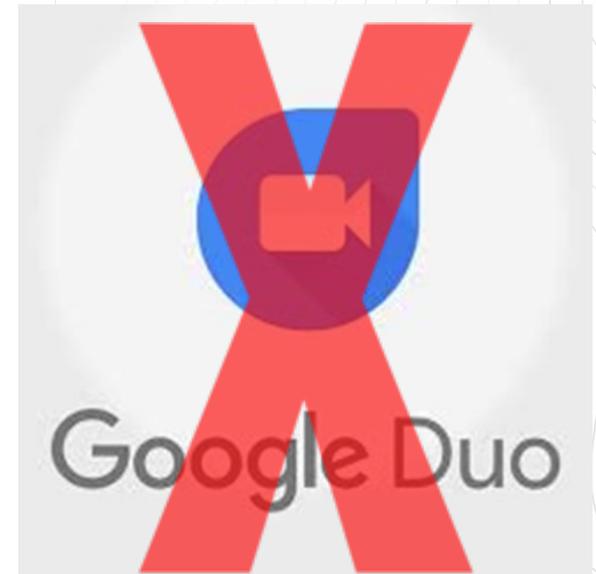
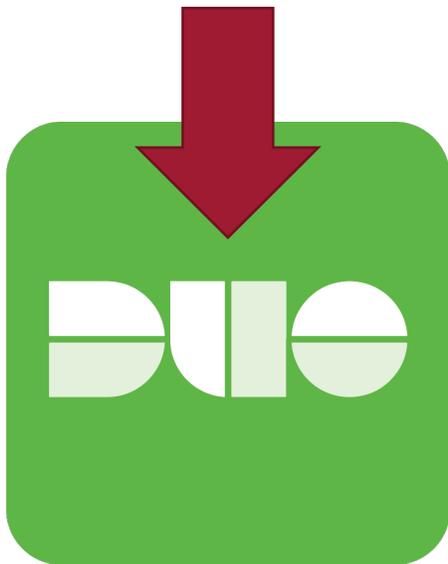


DUO Enrollment *Mobile Device*

- First, download the “Duo Mobile” App to your smartphone (not to be confused with Google Duo).



DUO Self-Initiated Enrollment for Students

- From the email announcement to Self-Initiate DUO Enrollment, click the DUO security link:

STEP 1:

You will need a smart phone or tablet that supports the DUO Mobile app. The "DUO Mobile" app can be downloaded from the Apple App Store/Google Play Store. If you are unable to download DUO on your mobile device, please log an ihelp ticket, (<https://ihelp.iup.edu>).

IMPORTANT: Do NOT proceed with DUO enrollment via the link provided UNTIL you go to the Apple App Store or Google Play Store and install DUO. If you are unable to install DUO, do not proceed, and please log an ihelp ticket (<https://ihelp.iup.edu>).

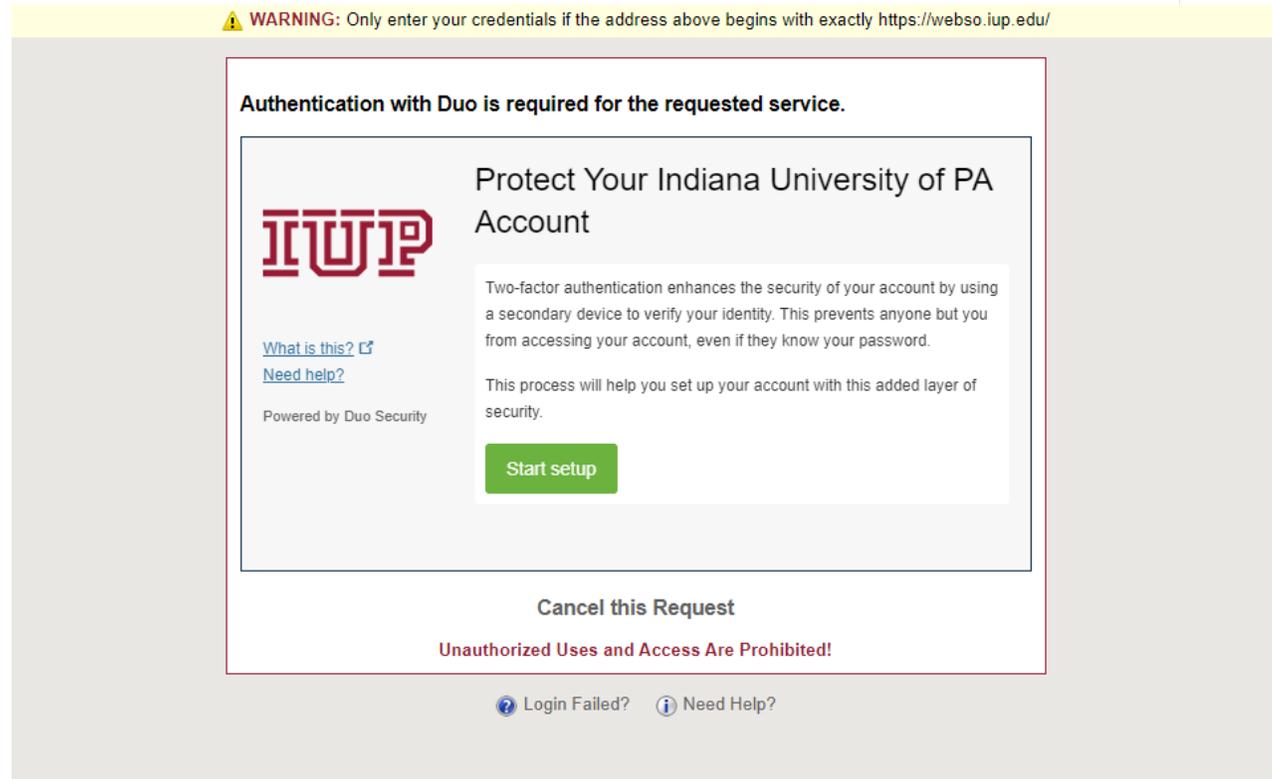
STEP 2:

To begin, click this link to enroll a phone, tablet, or other device:

<https://api-22d03ae1.duosecurity.com/frame/portal/v4/enroll?code=844875ca642fac9f&akey=DAIGVC7BCI7QV3BQH20E>

DUO Enrollment *Desktop*

- After logging in to a single sign-on service, you will get prompted to set up Duo.



WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.

Protect Your Indiana University of PA Account

IUPUI

[What is this?](#) [Need help?](#)

Powered by Duo Security

Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

[Start setup](#)

[Cancel this Request](#)

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Desktop*

- Select the Type of Device you are enrolling. You will use this device to take a picture of the QR Code later in the process.

WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.

IUPUI

What type of device are you adding?

Mobile phone RECOMMENDED

Tablet (iPad, Nexus 7, etc.)

[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Secured by Duo

[Continue](#)

[Cancel this Request](#)

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Desktop*

- Enter phone number and check confirm box.

WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.



[What is this?](#) [Need help?](#)
Powered by Duo Security

Enter your phone number

United States

+1 724-123-4567 ✓

Example: (201) 234-5678

You entered (724) 840-2160. Is this the correct number?

Cancel this Request

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Desktop*

- Select iPhone or Android.

WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.



What type of phone is 724-123-4567

iPhone
 Android
 Windows Phone

[What is this?](#) [Need help?](#)

Powered by Duo Security

Back **Continue**

Cancel this Request

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Desktop*

- Select I have Duo Mobile Installed.

WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.



[What is this?](#) [Need help?](#)

Powered by Duo Security

Install Duo Mobile for iOS



1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

[Back](#) [I have Duo Mobile installed](#)

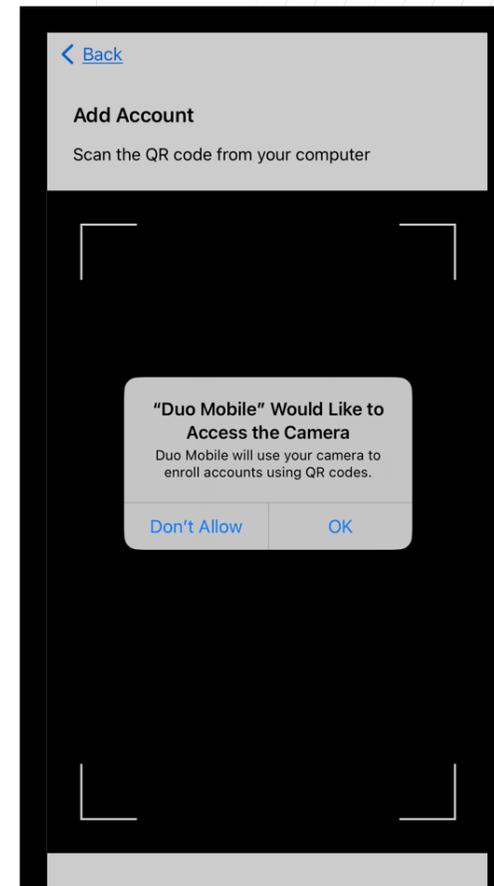
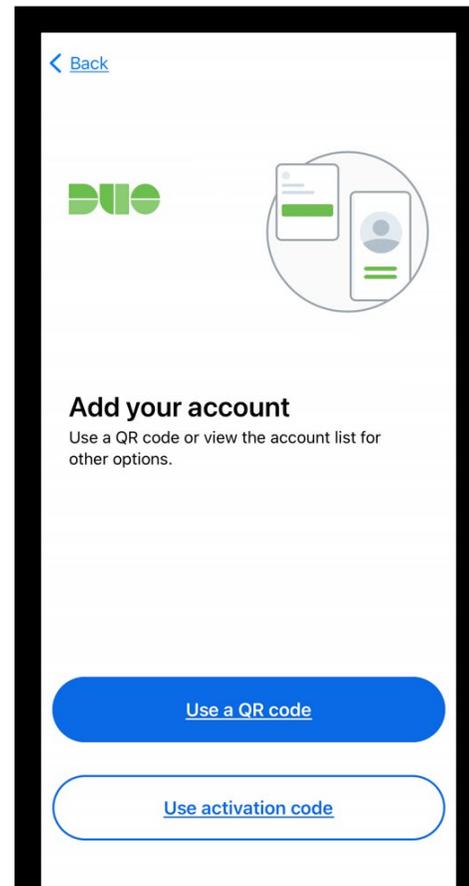
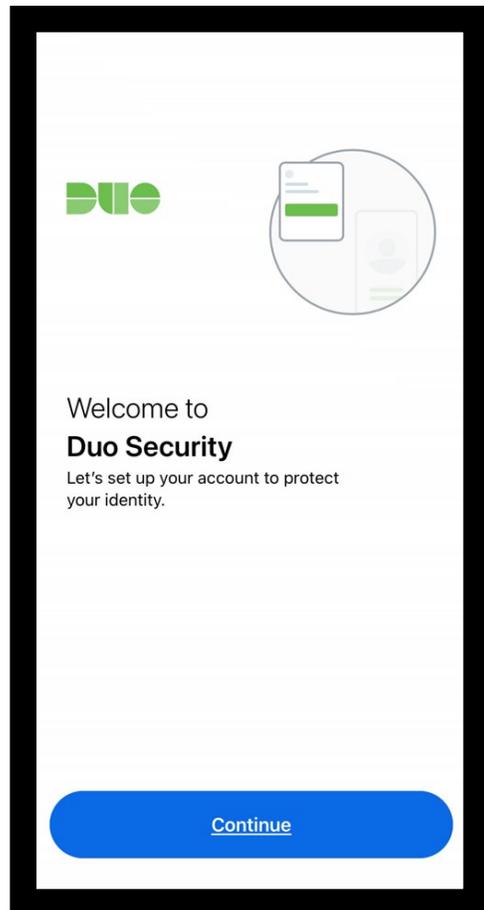
Cancel this Request

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Mobile Device*

- Select Continue, select Use a QR code, then select OK to allow DUO to access your camera.



DUO Enrollment *Mobile Device*

- Scan the QR code.

WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.



[What is this?](#) [Need help?](#)

Powered by Duo Security

Activate Duo Mobile for iOS



1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)

[Back](#) [Continue](#)

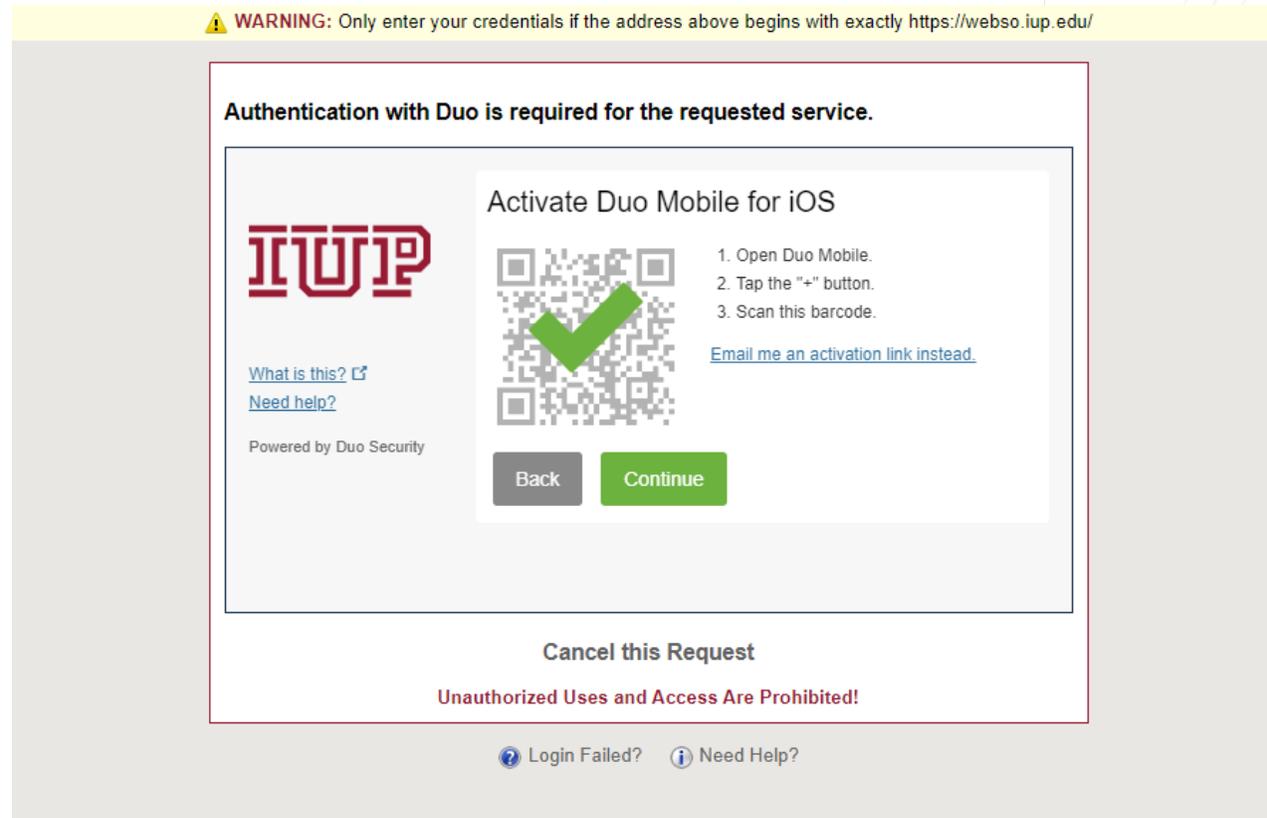
Cancel this Request

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

Duo Enrollment *Desktop*

- After scanning the QR code on your mobile device, it will show a green successful check on your desktop window, click Continue.



A screenshot of a web browser window showing a Duo Mobile activation confirmation page. At the top, a yellow warning banner reads: "WARNING: Only enter your credentials if the address above begins with exactly https://webso.iup.edu/". Below this, a white box contains the text "Authentication with Duo is required for the requested service." On the left is the IUPUI logo and links for "What is this?" and "Need help?". The main content area is titled "Activate Duo Mobile for iOS" and features a QR code with a large green checkmark overlaid on it. To the right of the QR code are three numbered steps: "1. Open Duo Mobile.", "2. Tap the '+' button.", and "3. Scan this barcode." Below the QR code are "Back" and "Continue" buttons. At the bottom of the white box, there is a "Cancel this Request" link and a red warning: "Unauthorized Uses and Access Are Prohibited!". At the very bottom of the browser window, there are links for "Login Failed?" and "Need Help?".

DUO Enrollment *Desktop*

- Confirm settings then click Save.

WARNING: Only enter your credentials if the address above begins with exactly <https://webso.iup.edu/>

Authentication with Duo is required for the requested service.

IUP

My Settings & Devices

🍏 iOS 724-123-4567 JUST ADDED [Device Options](#)

+ [Add another device](#)

[What is this?](#) [Need help?](#)

Powered by Duo Security

Default Device: iOS 724-123-4567

When I log in:

[Saved](#) [Continue to Login](#)

[Cancel this Request](#)

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Desktop*

- Click Send Me a Push.

WARNING: Only enter your credentials if the address above begins with exactly https://webso.iup.edu/

Authentication with Duo is required for the requested service.



Choose an authentication method

Duo Push **RECOMMENDED** [Send Me a Push](#)

Bypass Code [Enter a Bypass Code](#)

Remember me for 1 day

[What is this?](#) [Add a new device](#)
[My Settings & Devices](#)
[Need help?](#)

Powered by Duo Security

Enrollment successful! This is the Duo login prompt that you'll normally see when logging in. ✕

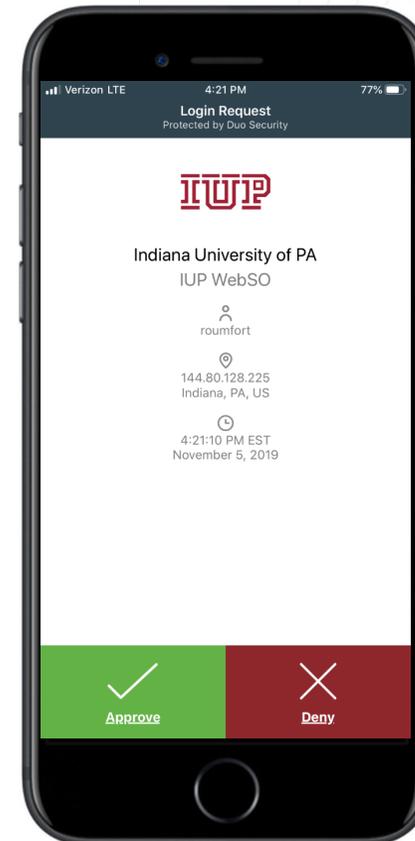
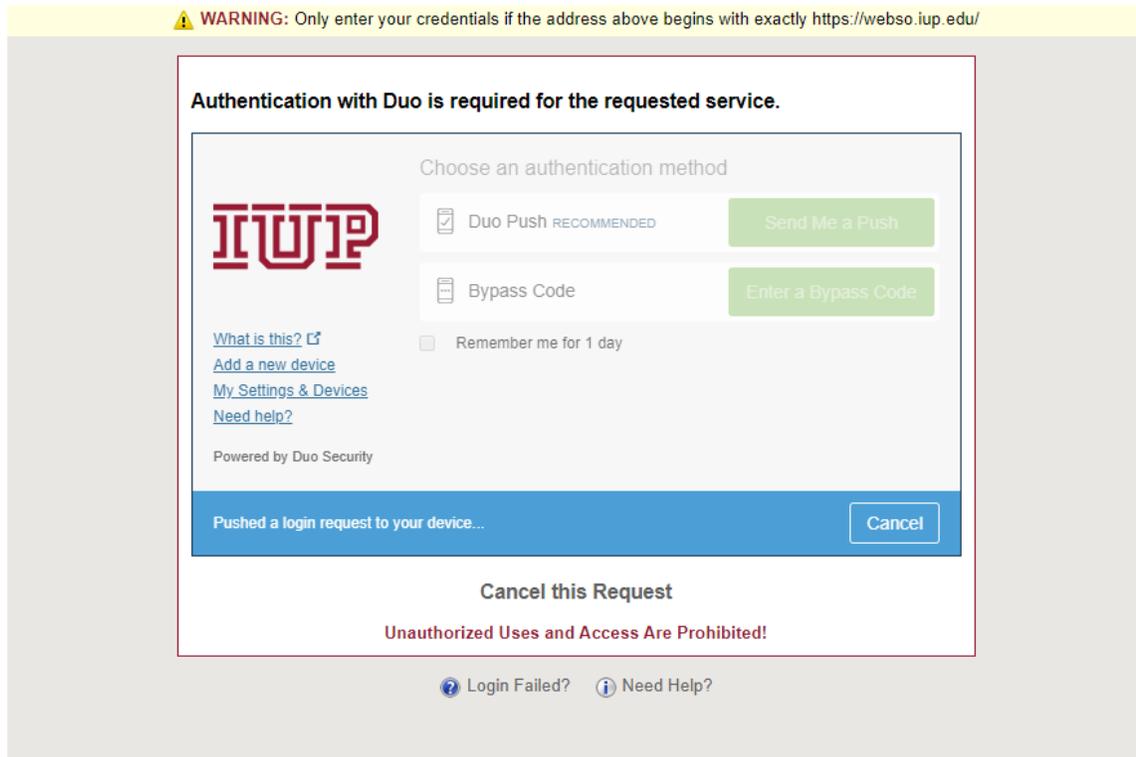
Cancel this Request

Unauthorized Uses and Access Are Prohibited!

[Login Failed?](#) [Need Help?](#)

DUO Enrollment *Mobile Device*

- After selecting Send Me a Push, Click Approve in the mobile App.



Success!

- After approving the Push Notification, you will be logged into the service you were trying to access.
- Examples of services using DUO:
 - my.iup.edu
 - d2l.iup.edu
 - mail.iup.edu
 - ihelp.iup.edu

