DUO Enrollment *Mobile Device*

- First, download the "Duo Mobile" App to your smartphone (not to be confused with Google Duo).
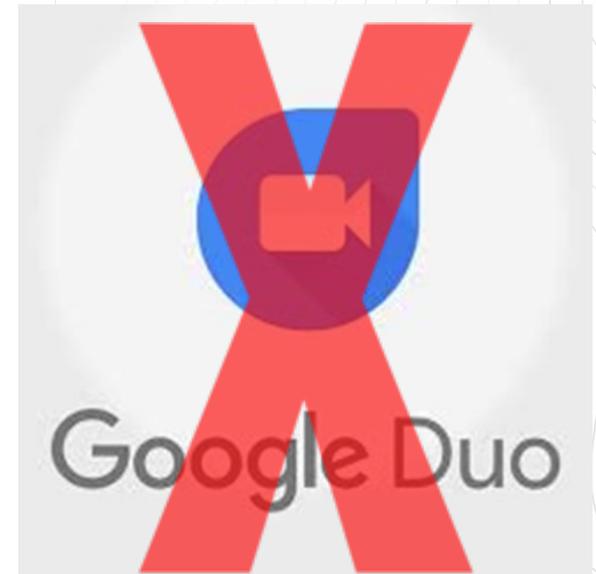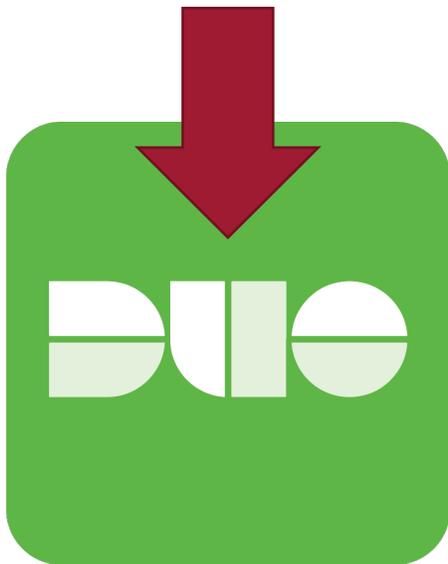
DUO Self-Initated Enrollment for Students

- From the email announcement to Self-Initiate DUO Enrollment, click the DUO security link:

STEP 1:

You will need a smart phone or tablet that supports the DUO Mobile app. The "DUO Mobile" app can be downloaded from the Apple App Store/Google Play Store. If you are unable to download DUO on your mobile device, please log an ihelp ticket, (https://ihelp.iup.edu).

IMPORTANT: Do NOT proceed with DUO enrollment via the link provided UNTIL you go to the Apple App Store or Google Play Store and install DUO. If you are unable to install DUO, do not proceed, and please log an ihelp ticket (https://ihelp.iup.edu).

STEP 2:

To begin, click this link to enroll a phone, tablet, or other device:

https://api-22d03ae1.duosecurity.com/frame/portal/v4/enroll?code=844875ca642fac9f&akey=DAIGVC7BCI7QV3BQH20E

DUO Enrollment *Desktop*

- After logging in to a single sign-on service, you will get prompted to set up Duo.

DUO Enrollment *Desktop*

- Select the Type of Device you are enrolling. You will use this device to take a picture of the QR Code later in the process.

DUO Enrollment *Desktop*

- Enter phone number and check confirm box.

DUO Enrollment *Desktop*

- Select iPhone or Android.

DUO Enrollment *Desktop*

- Select I have Duo Mobile Installed.

DUO Enrollment *Mobile Device*

- Select Continue, select Use a QR code, then select OK to allow DUO to access your camera.
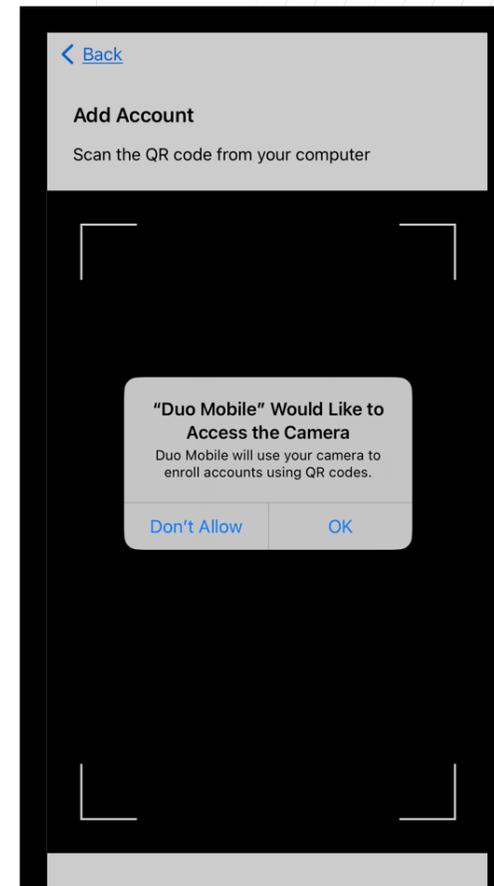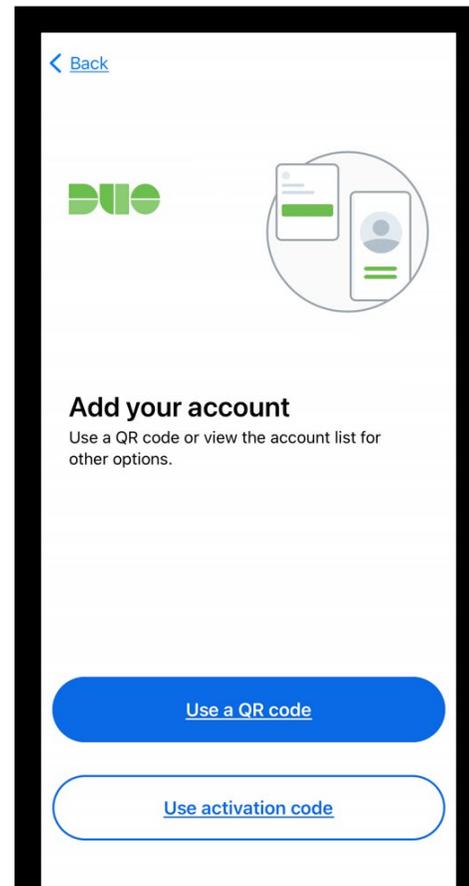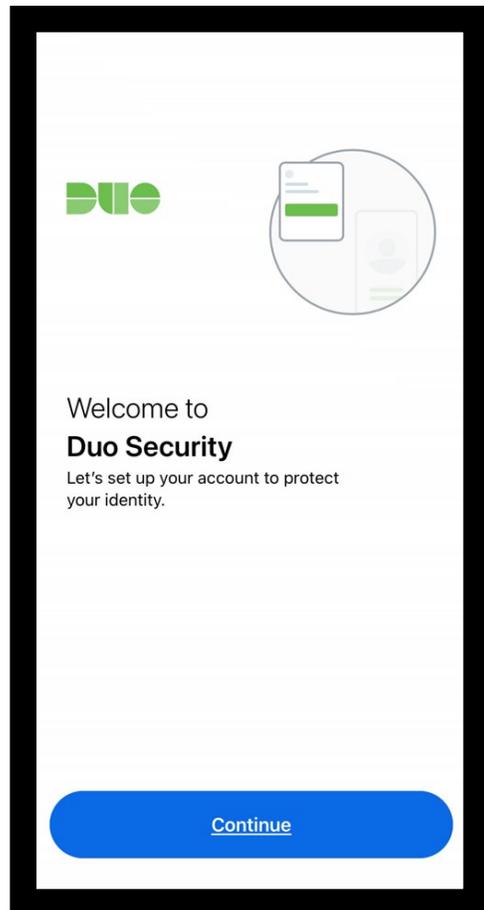
DUO Enrollment *Mobile Device*

• Scan the QR code.

Duo Enrollment *Desktop*

- After scanning the QR code on your mobile device, it will show a green successful check on your desktop window, click Continue.

DUO Enrollment *Desktop*

- Confirm settings then click Save.

DUO Enrollment *Desktop*

- Click Send Me a Push.

DUO Enrollment *Mobile Device*

- After selecting Send Me a Push, Click Approve in the mobile App.
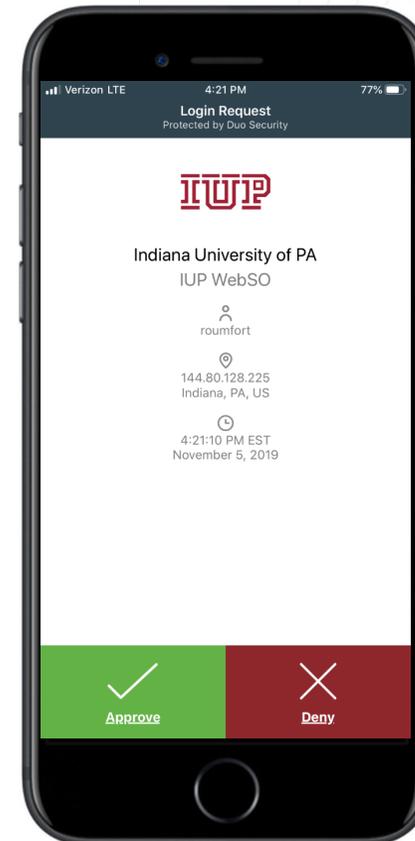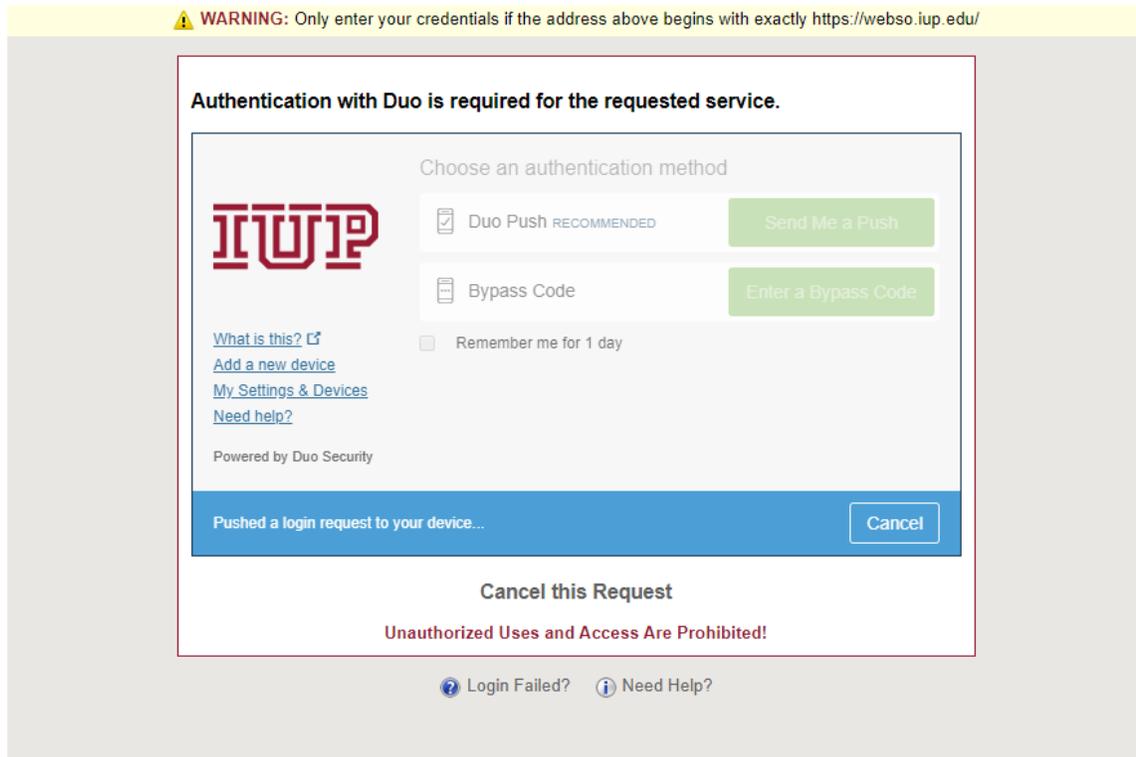
Success!

- After approving the Push Notification, you will be logged into the service you were trying to access.

- Examples of services using DUO:

  - my.iup.edu

  - d2l.iup.edu

  - mail.iup.edu

  - ihelp.iup.edu