

Two Help Modules Available

- Ellucian CRM Advise Help (In-depth Help)
- Ellucian CRM Advise Help (Native CRM Help)

Using Advise Help

1. Click the **? Help** icon in the Command bar.



2. Confirm the **Contents** area is selected.
Note: To enter key words, click on the Search link.
3. Click on the **+** (plus sign) to expand the topic.
4. Click a subject link to view descriptions and step-by-step instructions.
5. Click **X** (Exit) to close the Help window.

Using Ellucian CRM Advise Help

1. Click the **? icon** on the Advise Console.



2. Information, including description and step-by-step instruction, displays for the selected page.
3. Click **X** (Exit) to close the browser window.

