WHO TOOK THE SURVEY?

- Undergraduates: 61%
- Graduate students: 21%
- Faculty & Staff: 18%

80% of graduate student respondents use online library resources on a daily or weekly basis.

62% of undergraduate respondents visit the library to use our resources on a daily or weekly basis.

WHAT DID YOU TELL US?

**UNDERGRADUATES**
- Like: our courteous staff and the comfortable and inviting space

**GRADUATE STUDENTS**
- Like: the confidence they gain from the library staff and the community space we provide for group study and learning

**FACULTY & STAFF**
- Like: the quiet and collaborative spaces the library provides for teaching, research, and relaxation

THE LIBRARY IS BEST AT PROVIDING HELPFUL STAFF AND EXCELLENT SERVICES, SUCH AS CHAT REFERENCE AND INTERLIBRARY LOAN.

WE’RE USING YOUR FEEDBACK TO IMPROVE

- Library signage to guide patrons to our collections and services.
- Library website design to facilitate easy access to our resources.

Indiana University of Pennsylvania