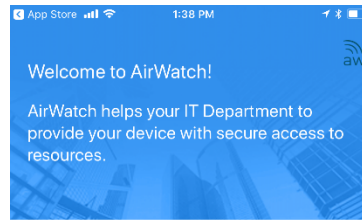


Important: Only Office 365 migrated users will get Office 365 email profiles

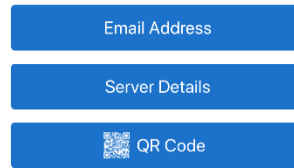
Please note that you must first have an active internet connection (cellular or wireless) in order to enroll a device. A valid Apple ID is also required in order to download.

1. Download the **Airwatch Agent** app from the App Store or Google Play.
2. Open the Agent app and choose **Server Details**.
3. Enter **awds.iup.edu** for Server.
4. Enter **BYOD** for Group ID, tap **Next**
5. Enter your **IUP Network Username and Password**, tap **Next**
6. Tap **Redirect and Enable**
7. Tap **Allow**
8. Tap **Install**
9. Enter your **Device Security Passcode** (if one is set)
10. Tap **Install**
11. Tap **Trust**
12. Tap **Open**
13. Tap **Done**
14. Tap **Allow** when prompted about notifications. Ensure the App displays **Device Enrolled** and **Connectivity Normal**
15. Tap **Install** when prompted to install IUP Mobile from the App Store, enter your Apple ID password if prompted
16. To enter your password for your IUP email account:
 1. **iOS:** Open the native mail app on your device. When the password prompt appears for "IUP Office 365", enter your **network password**. ***NOTE:** Only migrated users will see "IUP Office 365". All other users, enter your password for IUP CGP Email.
 2. **Android:** Open the **Agent** app on your device. Under **notifications**, click **Exchange Email Password Required**. Enter your **network password** at the two prompts.
17. Tap **OK**
18. **Completed**

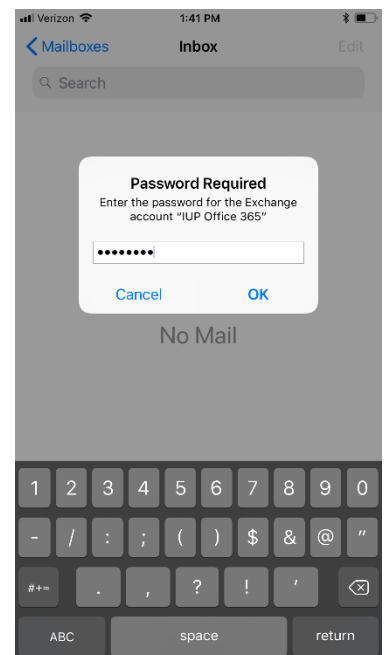
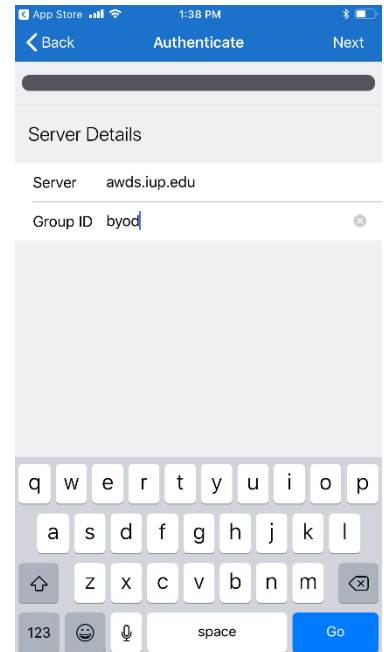


The multi-step enrollment process begins with authentication.

Choose authentication method:



[Privacy Policy](#)



NOTE: While these instructions outline the setup for iOS devices, they can be used as a guide for Android. Follow all prompts to 'Activate' and 'continue' to complete setup.