

## **Important Information for Students Who Are Taking Online Courses or Who are Enrolled in Online Programs**

Due to a new Federal regulation, all universities offering distance education in states other than their own must receive authorization from those states to do so. IUP is in the process of seeking authorization from a number of states.

### **Prospective Students**

Because of complex review processes and fees in some states, IUP is unable to accept applications for admission into distance education programs and courses from residents of Arkansas and Massachusetts. Residents of these states, however, *are* eligible to apply for enrollment in all other IUP courses and programs, including those offered at any of its various campus locations.

### **Applicants for Online Professional Programs**

If you are a non-resident of Pennsylvania and are considering an online academic program that will lead to a professional license in your state, it is highly recommended that you seek guidance from the appropriate licensing agency in your home state before beginning a program at IUP.

### **Complaint Process**

Recent federal legislation (Higher Education Opportunity Act of 2008) requires colleges and universities to provide students with information necessary to make informed decisions concerning their educational experiences. One important item relates to student complaints.

IUP encourages all students, regardless of their residency, to FIRST try to resolve the issue by contacting either [Undergraduate Admissions](#) or the [School of Graduate Studies and Research](#). Students located outside Pennsylvania may also choose to file a complaint with the appropriate agency in your state of residence. A list of the appropriate agencies is maintained by the [State Higher Education Executive Officers \(SHEEO\)](#).

### **More Information**

Please contact [tmack@iup.edu](mailto:tmack@iup.edu) for more information or check back here for updates.