



Information Technology Services

Instructional and Research Technologies

Services

The Instructional and Research Technologies (IRT) group is responsible for the research, design, deployment and support of enterprise technologies that *directly* aid in the teaching and learning process.

- ☞ Technology Service Lifecycle Support
 - ✓ Define
 - ✓ Research
 - ✓ Design
 - ✓ Implement
 - ✓ Documentation & Training
 - ✓ On-Going System Maintenance and Support
- ☞ 1-on-1 and Group Consulting
- ☞ Training Workshops
- ☞ Instructional Design
- ☞ Walk-In, Call-In and E-Mail Support
 - ✓ IT Support Center - Mon-Fri, 7:30am-5:30pm
 - ✓ Support Request Form - Sun-Thu, 5:30pm-11:00pm
- ☞ Faculty and Student Orientation Participation
- ☞ Production Audio and Video Service Partnership
- ☞ Strategic Participation

IT Support Center

Delaney Hall, Suite G35
950 Grant Street
Indiana, PA 15705



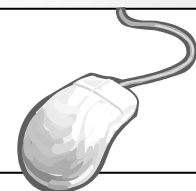
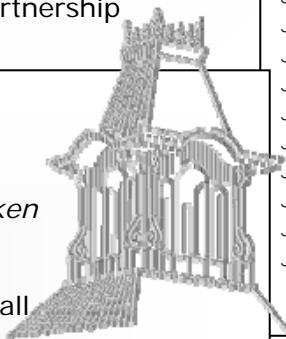
724.357.4000
it-support-center@iup.edu
www.iup.edu/itsupportcenter

Current Technology Toolset

- ☞ Moodle LMS
- ☞ Course-Section E-mail Lists
- ☞ Wimba Classroom
- ☞ Blogging Service
- ☞ Student Response System
- ☞ Project Directory Service
- ☞ Streaming Media Service
- ☞ Bubble-Sheet Test Scoring Service
- ☞ Respondus
- ☞ TurnItIn
- ☞ StudyMate
- ☞ EndNote
- ☞ Microsoft Office Suite 2007
- ☞ Adobe Captivate
- ☞ Adobe Creative Suite
- ☞ Sony Vegas
- ☞ Sony Sound Forge
- ☞ Student Home Directory Service

Facilities

- IT Support Center, 724.357.4000
Contact us here if something is broken
 - ✓ www.iup.edu/itsupportcenter
 - ✓ it-support-center@iup.edu
- Teaching Tech Lab – G-33 Stright Hall
Your faculty lab!
 - ✓ Contact us through the IT Support Center to make an appointment for consulting/training related to the integration of technology into instruction
- 240+ Multimedia Classrooms
- Public Computing Labs



Committees and Outreach

- ✓ ACPAC
- ✓ ACPAC Emerging Technologies Action Team
- ✓ ACPAC Online Learning Committee
- ✓ ACPAC Digital Repository Action Team
- ✓ Classroom Guest Speaker
- ✓ Support for Faculty and Sponsored Research
- ✓ Strategic Participation

Current and Future Initiatives

- ☞ Common Online Learning Toolset
- ☞ Student Response System ("clickers")
- ☞ Course Capture Systems (Mediasite)
- ☞ Emerging Technology Exploration
- ☞ Graphic Art/Illustration Service Partnership
- ☞ Exploration of Animated Illustrations
- ☞ Course Technology Inventory and Reporting
- ☞ Increased Audio and Video Expertise
- ☞ Teaching Tech Lab Updates